

Nexus

A RYERSON UNIVERSITY NEWSLETTER PRODUCED BY THE LIBRARY

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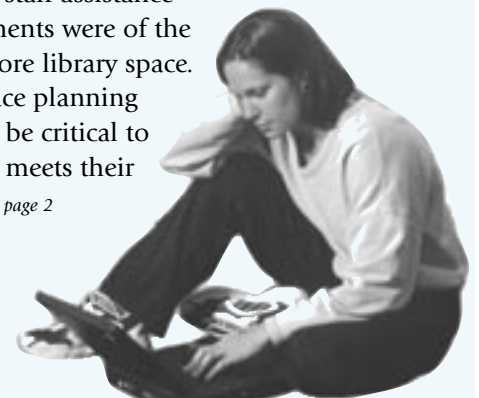


LIBRARY Space Survey Says...

The Library recently conducted two surveys to gain feedback from our users to help us as we move forward with our multi-year space planning. The first survey was conducted in April 2005, followed by an additional survey in October 2005.

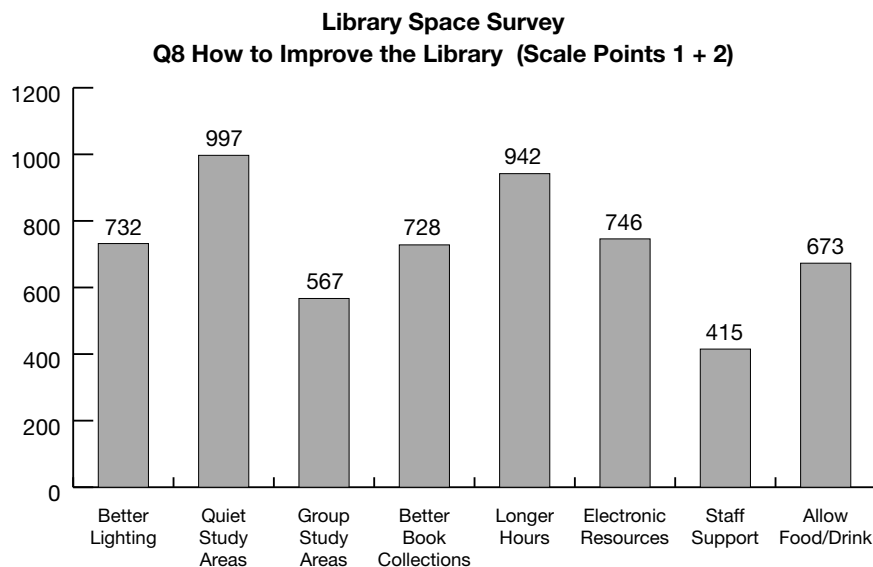
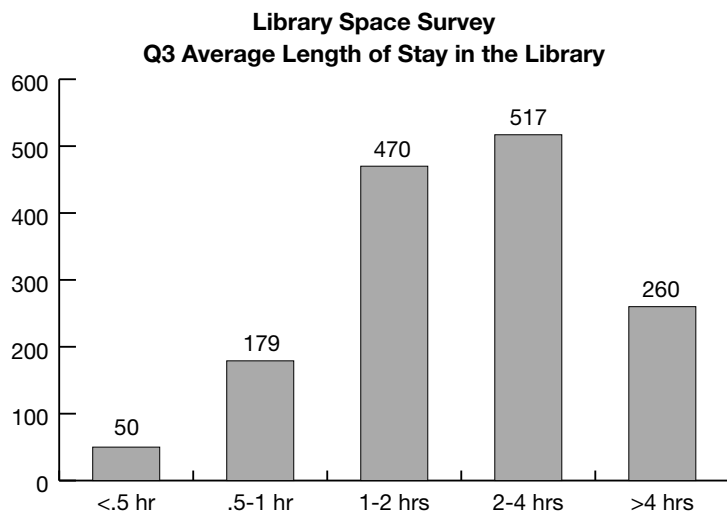
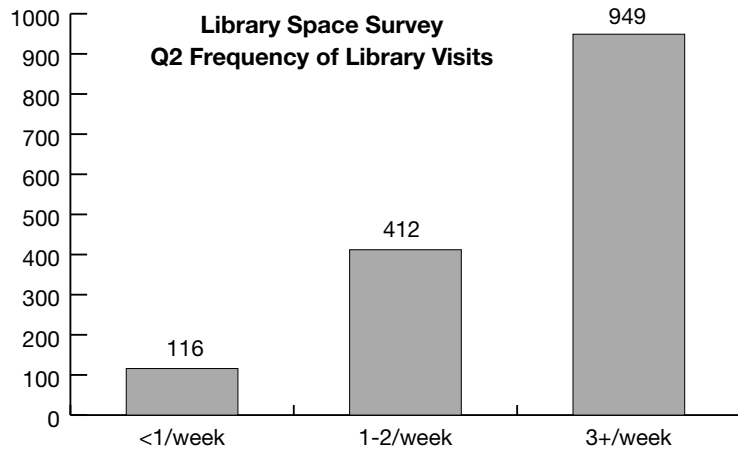
A snapshot of the results from October 2005:

The survey results re-affirm how critical the library is to our users. For the majority of the respondents, the Library is vital to their academic success. They visit the Library for a variety of reasons: to study (either alone or in a group); borrow library materials; use the computers to complete their assignments; and request staff assistance while on-site. The most consistent comments were of the crowded conditions, and the need for more library space. As we move forward with our library space planning initiatives, the feedback of our users will be critical to ensuring the development of a plan that meets their needs first and foremost. *Continued on page 2*



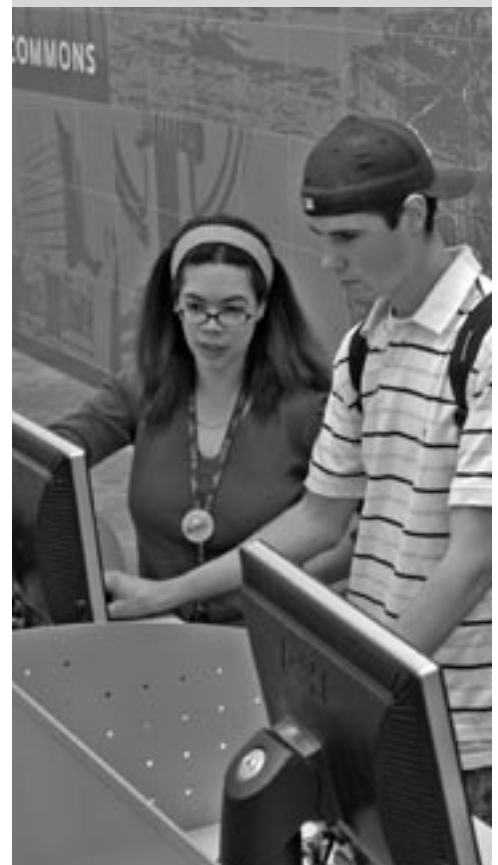
INSIDE

- Survey Results
- Ontario Library Association Conference
- 5th Floor Renovations
- What does the Future Library Look Like?
- Extended Hours
- RefWorks Works!
- What's New in E-Resources
- New to Collections in Image Arts
- Staff Notes | Library Stars
- Speaking of the Library



Survey Results

- 📖 The majority of respondents were undergraduates.
- 📖 They frequented the Library three or more times per week, stayed between two-four hours, and primarily came to study alone or use the computers in the Information and Learning Commons.
- 📖 When asked how to improve the Library, there was little consensus – quiet study areas, longer hours, better book collections and e-resources were all recurring choices.



February 3-5, 2005

**Ryerson @ OLA: Ontario
Library Association Conference**

Don Kinder served as a member of the Program Planning Team for the 2005 Super Conference.

Diane Granfield co-presented a session entitled *Virtual Reference Users: Expectations and Perceptions*.

Daniel Phelan presented a session entitled *Creating Leaders: The Impact of Leadership Training Programs on the Subsequent Behaviour of Librarians*.

Sue Giles co-presented a session entitled *The Dust Has Settled: Navigating the 2001 Census – from Geography to Demography*.

Thank you to **Trina Grover, Susan Patrick, Kelly Kimberly, Sonny Banerjee, Cecile Farnum and Val Lem** for convening sessions throughout the Conference.

February 1-4, 2006

**Ryerson @ OLA: Ontario
Library Association Conference**

Don Kinder served as a member of the Program Planning Team for the 2006 Super Conference.

Ophelia Cheung and Krista Abramovic presented a poster session entitled *E-Reserve in Ryerson University Library*.

Cecile Farnum presented a session entitled *Digital Signage as Communication: Past, Present and Future Uses in Libraries*.

Thank you to **Peter Genzinger, Sonny Banerjee, Diane Granfield, Zita Murphy, Lei Jin, Dana Thomas, Susan Patrick, and Fangmin Wang** for convening sessions throughout the conference.



The Library recently acquired the 1st floor of the Library Building, which was previously occupied by the School of Social Work. A committee of library staff met to determine what to do with this new space, and how it could be changed to better meet users' needs. Given that the library elevators cannot connect to the 1st floor, the new space was not viable as a place where patrons would need access, nor does it have the load-bearing capabilities needed to house collections.

As reflected in the results of the library survey, one of the recurring requests made by our students is for more group study space. The Library currently has study rooms that students can book online to facilitate group work; however, the demand for group study space during the academic term is quite high. In order to open up additional space in the Library for group study, the Committee recommended that the 1st floor be used as a staff work area. Given that the space is approximately the same size as Cataloguing and Technical Services, which previously occupied part of the 5th floor, the Committee determined

that the space on the 1st floor, if renovated appropriately, could accommodate many of the activities of the Collections Team – Cataloguing and Technical Services, Acquisitions, and Donations – as well as providing office space for the librarians affiliated with the Team.

Construction began in November, with staff relocating to the renovated 1st floor in December. The vacated space on the 5th floor has allowed for a redevelopment of the whole floor, adding more space to the public area. The print periodical collection has remained on the 5th floor, and the Serials Office has been moved to the west side of the floor, with a service counter that is staffed during business hours. The vacated Serials Office has been converted to a study room equipped with about 26 carrels.

Due to a number of librarians relocating to the 1st floor, their current offices becoming vacant, and librarians shifting to other office locations, the vacated offices have been converted to group study rooms. This has resulted in 10 new group study rooms becoming available for student booking in early 2006.

What Does the Future Library Look Like?

The Library hosted faculty, student representatives and members of the university administration at a breakfast and planning session in the fall of 2005. The keynote speaker, Scott Bennett, Librarian Emeritus from Yale University and Principal at Library Space Planning – www.libraryspaceplanning.com – gave an engaging presentation on how academic libraries across North America are rethinking the library as “place”, and renovating and reconfiguring their space to meet the changing needs of students and faculty. Faculty and administration were asked to discuss what they would like to see in a future Ryerson Library, in terms of space, services offered and possible collaborations with other university departments. The discussions and ideas offered at this breakfast will help provide the basis for future space planning initiatives. There will be ongoing opportunities for community and stakeholder consultation on the future of the Library as additional space and funding becomes available. To learn more about Library space planning, please visit: www.ryerson.ca/library/info/space/index.html

New Extended Hours!

Due to increased funding from the President, the Library was able to extend both the opening and closing hours during the academic term. It is now open from 8 a.m. to midnight Monday to Friday, and 10 a.m. to midnight Saturday and Sunday.

Please note the following hours of operation for some of our various service points:

- **Circulation and Reserves:** 8 a.m. to midnight on weekdays, 10 a.m. to midnight on weekends.
- **Audio-visual bookings/Interlibrary loan:** 9 a.m. to 6:30 p.m. Monday to Thursday, 9 a.m. to 5 p.m. Friday.
- **Reference desk:** 9 a.m. to 9 p.m. Monday to Thursday, 9 a.m. to 8 p.m. on Friday, and 10 a.m. to 6 p.m. on weekends.

Beginning May 1, 2006, the Library hours for the Spring/Summer term will be:

Mon – Thurs 8:30 a.m. - 10 p.m. Sat 10 a.m. - 6 p.m.
Friday 8:30 a.m. - 7 p.m. Sun 12 p.m. - 8 p.m.

RefWorks Works!

RefWorks is an online resource that allows you to collect, save and organize bibliographic citations to journal articles, books, websites and other sources. With RefWorks, you can easily create correctly formatted bibliographies in the style of your choice.

Why use RefWorks?

- It's online and available 24/7.
- It manages your citations and creates bibliographies in APA, MLA and other styles.
- It helps prevent plagiarism and supports academic integrity.
- You can write your paper and cite your references quickly and easily.

To learn more, visit:

www.ryerson.ca/libraryindexes.html
or contact your subject librarian.

What's New in E-Resources

Check out the *What's New* section of the Library website for listings of the new electronic indexes, databases, e-journals and e-books recently acquired. To get you started, below are samples of the new electronic resources that may be useful to you and your students. In order to request instruction for your students on a particular resource, or for general library instruction, please contact your subject librarian.

Early Canadiana Online – A digital library providing access to 2,198,626 pages of Canada's printed heritage. It features works published from the time of the first European settlers up to the early 20th Century.

Economist Intelligence Unit

The following three products are now available for use:

- **ViewsWire** – Daily economic, political and market developments in over 200 countries.
- **Country Report** – In-depth economic, political and business analysis and short-term market outlook.
- **Country Profile** – Detailed background on the political, economic and business environment in over 200 countries.

Alexander Street Press – A significant collection of electronic texts in the disciplines of history, women's studies, drama, literature, film, black studies and diversity studies from the Alexander Street Press. The following collections are included:

- American Film Scripts
- Asian-American Drama
- Black Drama
- Black Thought and Culture
- British and Irish Women's Letters and Diaries
- Early Encounters in North America
- Latino Literature
- North American Immigrant Letters, Diaries, and Oral Histories
- North American Indian Biographical Database
- North American Theatre Online
- North American Women's Drama
- North American Women's Letters and Diaries
- Twentieth Century North American Drama
- Women and Social Movements in the U.S.
- Oral History Online
- Smithsonian Global Sound

ARTstor – A searchable database of over 300,000 images and associated catalogue information in the fields of architecture, painting, sculpture, photography, decorative arts and design. The images in ArtStor are derived from 35mm colour slides made from high-quality reproductions.

Scopus – Provides access to the abstracts and citations of over 14,000 scholarly titles including approximately 750 conference proceedings, all journals in Medline, 400 trade publications and also approximately 500 Open Access Journals. Scopus covers the content of over 4,000 international scientific, technical, medical and social science publishers.

ProQuest – *Historical Newspapers – The New York Times (1851-2001)* Selective full-text coverage from 1851-2001. The collection includes digital reproductions providing access to every page from every available issue.

Oxford English Dictionary (OED) Online – Provides full-text searching of all of OED's definitions, etymologies, quotations and pronunciations of over half a million words, both present and past.

History E-Book Project – A collection of e-books consisting of over 1,000 titles in the discipline of history. It may be searched by words and phrases in the books, as well as by author, title and subject.

United Nations Common Database – A large and comprehensive database of global statistics. It draws selectively on statistics from throughout the UN system and brings them together using a common platform and interface, and global statistical standards.

New to Collections in Image Arts

Kodak Canada has donated its entire historic company archives to Ryerson University. The Kodak Archives, which begin in 1909, contain historic photos, files, trade circulars, Kodak magazines, price lists, daily record books, cameras, equipment and other ephemera. The print and photograph collection is currently being processed in the Library with assistance from graduate students in Photographic Preservation and Collections Management. The Library has also acquired an extensive collection of materials on the history of photography from the private collection of Nicholas M. and Marilyn A. Graver of Rochester, New York. The Graver collection, built up over many years, consists of over 1,000 books, periodicals, catalogues and other similar material related to the history of photography.

The Ryerson University Library has recently received a donation of the personal audio-visual archives (over 1,000 video and audio tapes) of Dr. Joe MacInnis, noted author and one of the world's leading underwater explorers and photographers. This collection contains footage of his major underwater expeditions, including dives to the Titanic, as well as interviews with and lectures by Dr. MacInnis detailing his experiences in deep-sea exploration. In an effort to provide appropriate learning opportunities for graduate students in Photographic Preservation and Collections Management, the library has employed more than nine graduate students to work on these three special collections.



Staff Notes

Cathy Matthews has been re-appointed as Chief Librarian for a second five-year term beginning July 1, 2005.

Dana Thomas has been working on a one-year contract replacing **Lei Jin** (who was on maternity leave), as Serials Librarian. Although Lei has recently returned to the Library, Dana will continue working on a contract basis, and will continue with her reference and subject liaison duties.

Peter Genzinger is currently working on a contract basis, with responsibility for both maps cataloguing and reference assistance.

Roma Kail is working on a one-year contract replacing **Kelly Kimberley** (who was on maternity leave), as Co-ordinator of Part-time Staff. Although Kelly has recently returned to the Library, Roma will continue working on a contract basis providing support to the Borrower Services team.

Diane Granfield, Co-ordinator of Virtual Reference, has returned from a six-month sabbatical working on research in the area of virtual reference.

Dan Jakubek has joined the Library as the new Data and GIS Technician, working in the Geospatial, Map and Data Centre.

Donna Kewley has joined the Borrower Services Team on a one-year contract as a Library Technician. Donna will be working primarily in Interlibrary Loan, and will also participate in reference work and other Borrower Services activities.

Kelly Dermody is working on an eight-month contract librarian position as the Co-ordinator of Library Services for Persons with Disabilities. She will be working primarily with the Borrower Services Team to establish routines for the delivery of alternate format materials, and will also be writing a report on "best practices" in order to establish an appropriate level of staffing for this service on an on-going basis.

Ryerson Library also bid a fond farewell to long-time library technician **Susan Cochrane**, who has retired from the library after many years of service. **Doris Lovadina-Lee** has recently joined the Library as Susan's replacement.

Dorota Laska has joined the Library on a one-year contract as Serials Cataloguing Librarian.

Fangmin Wang has joined the Library on a one-year contract as Systems Librarian. He will be responsible for the overall support of our integrated library system, as well as network support.

Jeanine Blake and **Farzana Khan** have been hired as the Night Shift Lead Hands in Borrower Services, enabling the Library to remain open for extended hours during the academic term.

Library Stars

Congratulations to the many Library staff members who recently received recognition for their outstanding contributions to their profession, and to the university.

Don Kinder, Librarian, was honoured with the Academic Librarian of the Year award by the Ontario College and University Librarians Association (OCULA). Don received this award at the 2005 OLA Super Conference, in recognition of his outstanding leadership in academic librarianship over many years of service.

Charlotte Broome, Library Technician, was recently awarded the OPSEU Staff Star Award for 2005. This award is in recognition of an OPSEU member's outstanding contributions to the university.

Diane Granfield, Co-ordinator, Virtual Reference, was recently honoured by the RFA with their Distinguished Service Award for 2005.

Speaking of the LIBRARY

PRESENTATIONS AT THE 2005 MAY FACULTY CONFERENCE

Dana Thomas, Don Kinder and Zita Murphy presented the session "Cite it Right! RefWorks Works".

Ophelia Cheung, Krista Abramovic from the Library and **Mirela Barbelescu (DMP)** presented the session "Get Connected: Library's E-Reserve".

EXTERNAL ENGAGEMENTS

At the Special Libraries Association (SLA) Conference, held June 5-10, 2004 in Nashville, Tennessee, **Daniel Phelan** of the Collection Services team facilitated an academic roundtable on the challenges of Recruitment into Academic Librarianship, especially Science and Technology Libraries.

Diane Granfield, Don Kinder and Bob Jackson of the Information and Learning Commons Team presented "From Margin to Centre: Integrating Library-based Information Literacy across the Curriculum" at the Society for Teaching and Learning in Higher Education (STLHE) Conference in Ottawa on June 18, 2004.

Susan Patrick and Ophelia Cheung, librarians in the Borrower Services team presented "The gang's all here: team-work and collaboration facilitate E-Reserve for e-learning through the university library" at the E-Learn World Conference on E-Learning in Corporate, Government, Healthcare, & Higher Education Conference, held in Washington, D.C. from November 1-4, 2004.

Bob Jackson and Don Kinder of the Information and Learning Commons team presented at the Education Institute session "Effective Information Literacy Programs and Instruction: Collaborating with Faculty, Developing Scalable Instruction Models, and Designing Classroom Activities" on March 31, 2005.

Zita Murphy of the Collections Team co-presented "Open Access Publishing: Building and Construction Industry" at the International Conference on Information and Knowledge Management in a Global Economy in Lisbon, Portugal on May 20, 2005.

Ophelia Cheung, Krista Abramovic and the DMP jointly presented "Library eReserve and Blackboard Content System" at the First Canadian Blackboard User Conference, Seneca College on May 11, 2005. Ophelia also published her presentation "On or off the slate: university library e-reserve supports web-based learning" in *Web@sed learning: technology and pedagogy*, proceedings of the 4th International Conference Hong Kong, 1-3 August 2005 (pp.23-28).

Susan Patrick presented "Fording a rocky stream: connecting silos to support e-learning through the university library" at the IADIS International Conference held in Lisbon, Portugal from October 19-22, 2005.

Cathy Matthews presented "Digitization Initiatives in Canada" to a recent meeting of the Consortium of National and University Libraries (CONUL) of Ireland in Dublin in November 2005.

Cecile Farnum of the Borrower Services team was a panel member at the Education Institute's session "You Too Can Market Your Library! Reaching Out to Faculty and Students" in November 2005.

Daniel Phelan presented "Creating Leaders: A study of the Northern Exposure to Leadership Participants" at the Conference Presentation and Breakfast Discussion on Leadership at the 24th Annual Charleston Conference in Charleston, South Carolina from November 2-5, 2005.

Cathy Matthews is currently Chair of the Ontario Council of University Libraries (OCUL), responsible for Scholars Portal. She is also a member of the board of IATUL and was part of the conference planning committee for meeting at Laval in May 2005, and also presented to the International Association of Technological University Libraries (IATUL) board in Nov 2005, in Ireland.

Daniel Phelan has been named Councillor-At-Large for Ontario College and University Libraries (OCULA) Council for 2005.

Don Kinder has been named the incoming President of OCULA Council for 2006/2007.

PUBLICATIONS

Jane Binksma of the Collection Services Team published the article "Young Canada Works!" in *Feliciter* 50(5): 2004, pp. 206-7.

Ophelia Cheung and Susan Patrick of the Borrower Services Team have published their article "Unmediated is the message: enhancements to traditional interlibrary loan in a Canadian University" in *Interlending and Document Supply*, 32(3): 2004, pp. 152-158.

Val Lem of the Collection Services Team published seven book and video reviews in *CM Magazine* in 2005.

Brian D. Cameron of the Borrower Services Team published his article "Trends in the Usage of ISI Bibliometric Data: Uses, Abuses, and Implications" in *portal: Libraries and the Academy*, 5(1): 2005, pp. 105-125.

VISITORS TO THE LIBRARY

In June 2005, the Library hosted visitors from the University of Technology in Jamaica (UTech), who were on a university-wide tour of the campus in anticipation of possible future partnerships with Ryerson. The President, Senior Vice-President and Associate Vice-President of UTech were given a tour of the Ronald D. Besse Information and Learning Commons, and an overview of the facilities and services available to students and faculty. To view photos of this event, please visit the Besse Commons website at: www.ryerson.ca/library/ic/news/visitors.html

The Library also hosted librarians from the Universitat Politècnica de Catalunya in Barcelona, Spain on June 10, 2005. Librarians from both universities presented on various services and projects ongoing in their respective libraries.

The Library has also been host to academic librarians from across the province attending various Ontario Council of University Libraries (OCUL) meetings throughout 2005 and 2006.

www.library.ryerson.ca

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